



PATIENT RIGHTS & RESPONSIBILITIES

The goal of Robyn Pester Physical Therapy is to provide all patients with high quality health care in a manner that clearly recognizes individuals' needs and rights. We also recognize that in order to accomplish this goal effectively, the patient and the health care provider must work together to develop and maintain optimum health. As a result, the following patient rights and responsibilities were written.

AS A PATIENT YOU HAVE THE RIGHT:

- To receive considerate care that is respectful of your personal beliefs and cultural and spiritual values.
- To have all things explained to you in terms that you can understand and to have any questions answered concerning your diagnosis, prognosis, and treatment.
- To appropriate assessment and management of your symptoms, including pain.
- To know what the diagnosis is; what the prognosis is; what treatment will be used; how risky treatment is; whether it will hurt and for how long.
- To have all the common side effects of a drug explained.
- To know the contents of your medical records through interpretation by the provider.
- To know who it is that is interviewing and examining you.
- To have explained to you ways that you can prevent your medical problem from recurring.
- To refuse to be examined or treated by health practitioners and to be informed of the consequence of such decisions.
- To be assured of the confidential treatment of disclosures and records and to have the opportunity to approve or refuse the release of such information except when release of specific information is required by law or is necessary to safeguard you or the university community.
- To be informed and asked whether you wish to participate in medical research when it is being conducted at Robyn Pester Physical Therapy.
- To participate in the consideration of ethical issues that may arise in the provision of your care.

AS A PATIENT YOU HAVE THE RESPONSIBILITY:

- To provide Robyn Pester Physical Therapy with information about your current symptoms, including pain.
- To provide Robyn Pester Physical Therapy with information about past illnesses, hospitalizations and medications.
- To ask questions if you do not understand the directions or treatment being given by a provider.
- To keep appointments or telehealth sessions with Robyn Pester Physical Therapy or within a 24 hours call if you need to cancel.
- To be respectful of others and others' property while in Robyn Pester Physical Therapy facility.

Robyn Pester Physical Therapy
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